

Quinta Pomar do Pontido

Terms and Conditions

1. General:

- These General Terms and Conditions apply to all users/guests of Quinta Pomar Do Pontido in Portugal.
- These general terms and conditions come into effect upon making a reservation at Quinta Pomar Do Pontido.
- We will therefore provide you with a copy of these General Terms and Conditions free of charge upon request.
- The manager is not liable for damage, loss or theft of users' property. In the event of disputes, all (legal) costs are borne by the users.
- All risks related to a stay at Quinta Pomar Do Pontido are borne by the users.
- If damage or loss of movable and immovable property of Quinta Pomar Do Pontido has occurred. Then you must immediately report this and reimburse Quinta Pomar Do Pontido
- Users must follow the owner's instructions.
- The owner may immediately deny and/or deny users access to Quinta Pomar Do Pontido in the event of violation of these General Terms and Conditions and also in case of inappropriate behavior. This without refund of accommodation costs. This is at the discretion of the owner.
- The administrator's administration is decisive in the event of a mutual disagreement unless the users can prove the contrary.
- The users of Quinta Pomar Do Pontido must adhere to the internal regulations below.

2. Reservation and confirmation

- You can view the rental agreement | make a reservation verbally, by telephone, in writing or by e-mail.
- After receiving your reservation request, Quinta Pomar Do Pontido will send you a confirmation (subject to availability). The reservation is then final!
- There are no costs for booking a stay.

3. Payment

- The accommodation costs of a reservation must be credited to one of the following bank account number(s) within 7 days after reservation, as stated on the invoice. the reservation number.
- **NL60RABO0144260964 in the name of M. Brons.**
- For reservations with an arrival date within 4 days, you can pay the total amount upon arrival. Credit card or debit card payments cannot be used.
- The rates can be found on the Website www.quintapomardopontido.com
- Pay 50% of the total amount immediately after booking. The remaining amount, 50%, must be paid upon arrival.

4. Cancellation

- If you are unexpectedly unable to fulfill the agreement entered into (reservation), you must inform Quinta Pomar Do Pontido of this as soon as possible. This so that Quinta Pomar Do Pontido can offer the vacated room(s) again.
- If you cancel up to one month before arrival, the deposit will be fully refunded, minus 10% of the total reservation amount in administration and reservation costs.
- If you cancel within 30 days before the arrival date, no refund of the deposit will be made. You therefore pay 50% of the agreed price to the manager.

5. Internal regulations part of General terms and conditions

- We always receive you personally upon arrival. You must identify yourself upon request by: a valid ID. If you are not a Portuguese resident, you must also complete a check-in form. You will receive this upon arrival.
- On the day of arrival you can check in between 3:00 PM and 7:00 PM. You can also check in earlier or later upon request, provided this is possible.
- On the day of departure, we expect to have the room available for subsequent rental by 11 a.m. at the latest. A late check-out is also possible for a small additional charge and based on availability.
- No refund will be made in the event of early departure.
- We serve the breakfast/drink basket, if booked extra, at your accommodation.
- Noise pollution, especially between 10 p.m. and 7 a.m., must be prevented. Sound carriers and the like may not be a nuisance to others.
- Any visitors of our guests are not allowed to stay overnight at the Quinta Pomar Do Pontido without the owner's permission and without additional payment.
- You can park vehicles in the parking facilities next to our house.
- Pets are not allowed at Quinta Pomar Do Pontido.
- Smoking is not allowed in the accommodation at Quinta Pomar Do Pontido. There is ample opportunity to smoke outside in the gardens and on the terraces, of course in consultation with the other guests.

We would like to welcome you to our Quinta Pomar Do Pontido and wish you a pleasant stay. If you would like to print the general terms and conditions, please send us an email: info@quintapomardopontido.com